Festo AX Smartenance

Characteristics

At a glance Link appworld

Do you want to have transparency about your systems anytime and anywhere, and also increase their availability and optimise maintenance? With maintenance software AX Smartenance, you can minimise downtimes, optimise maintenance processes and increase productivity. Improve your maintenance and servicing management and gain transparency about your systems.

Festo AX Smartenance is a CMMS (Computerised Maintenance Management System) software and combines maintenance, maintenance management and machine logbook in one solution. The web application for maintenance or production managers and the mobile app for maintenance staff and machine operators allow all relevant information about a machine to be called up anytime and anywhere.

- Less unplanned downtime thanks to optimised maintenance
- All data is mobile and available in the web application
- Increased team efficiency and improved collaboration
- Reduced administrative effort
- New business models for their customers (OEM)

Smartenance SAP Connector (SSC/Integration licence)

AX Smartenance SAP Connector (SSC) is the smart Bridge between the SAP Product Manager Module and a user-friendly interface for mobile fault message recording. SAP remains the leading system - all relevant machine and plant data is automatically synchronised from SAP with AX Smartenance so that malfunctions can be recorded directly at the point of occurrence in a simple and structured manner. The SSC enables efficient, digital feedback to SAP - mobile via the AX Smartenance app or on the desktop via the web application.

- SAP remains the leading system: No duplicate data maintenance - master data and machine information come directly from SAP.
- Simplicity of fault message recording: Intuitive AX Smartenance web and app interface - without complex SAP transactions.
- Mobile & flexible: Record malfunctions immediately where they occur - via smartphone, tablet or Makrolon®.
- Automatic Synchronisation: Machine master data from SAP is regularly synchronised with AX Smartenance.
- Smooth integration: Feedback and message data flow directly back into the SAP Product Manager module.
- Fast response times: Immediate visibility of malfunctions in the SAP system.

Technical prerequisites
- SAP S/4HANA 2021 FPS02 (S4CORE 106) (on-premise)
- SAP licences for third-party application integration: please get in touch with your SAP contact person
- SAP Note 3427034 must be installed

Characteristics

Type of licence Link appworld

[L3] Basic licence

- Maintenance management

The Basic package enables you to plan and manage maintenance digitally, transparently and efficiently.

[L4] Advanced licence

- Maintenance management
- Incident management
- Machine logbook

The Advanced package provides you with more storage and allows you to manage maintenance, servicing as well as malfunctions more effectively.

[L5] Premium licence

- Maintenance management
- Incident management
- Machine logbook
- Programming interface (REST API)

With the Premium package you get all the functions, unlimited storage space and a programming interface.

[L9] Integration licence

- Interface to the SAP Product Manager Module

The integration licence extends your existing premium licence to include the Interface to the SAP Product Manager Module.

Type code

001	Series	
GASM	Smartenance	

002	Area of application	
S	Maintenance management	

003	Type of licence	
L3	Basic licence	
L4	Advanced licence	
L5	Premium licence	
L9	Integration licence	

004	Licence term	
12M	12 months	

Ordering data

GASM				
	Type of licence	Licence term	Part no.	Type
	Test licence	1 month	**8082618**	**GASM-S-L1-1M**
	Basic licence	12 months	**8127656**	**GASM-S-L3-12M**
	Advanced licence		**8127657**	**GASM-S-L4-12M**
	Premium licence		**8127658**	**GASM-S-L5-12M**
	Integration licence		**8234313**	**GASM-S-L9-12M**